

Entertainment Licensing Complaints

Appendix 2

Ref	Premises	Date received	Complaint
GE/001207	Premises 3	02/06/2010 10:09	Complainant states that the premises are trading beyond their permitted hours. On Friday, Saturday and Sunday evening trading until approximately 4am the following morning. Includes deliveries and people purchasing food for consumption off the premises. The complainant also informed us that the premises are now trading as Ali's Spice with no notification of a change of name submitted to this department.
GE/001264	Premises 22	15/07/2010 08:45	Complainant states that extremely loud music can be heard coming from these premises and she has reported this to EVH. Ms Reeves claims that on Friday/Saturday 2nd/3rd July the music carried on until well after 1:00am. On Friday 9th July loud music again until after 1:00am and on Saturday 10th July until after midnight.
GE/001678	Premises 7	30/04/2012 15:54	xxxxx is complaining about noise from customers at these premises until 01:00am. Uniform checked and premises do not appear to have a premises licence.
GE/001799	Premises 8	10/09/2012 11:33	Complainant stated that premises had been playing music up to 01:15 on Sunday 9th Sept. Licence states Live music and Recorded music cease at 2330 hours. Also stated there was a notice board outside advertising Bands while 1am.
GE/001438	Premises 8	16/03/2011 15:37	Complainant has given operators opportunity to improve situation. This has not happened. 3 incidents since Jan. 0145 on 19 Feb, male outside comps house acting like a drill sergeant, shouting and marching up and down street. Comp states he had just come out of pub. 0040 on 28 Feb, argument in pub spilled out onto street. Female outside shouted profanities. Male had brought a glass of red wine out, thrown at comp's door. 0135 on 12 Mar, drill sergeant again. Comp states she has complained to all agencies for months now and she is having Greg Mulholland.
GE/001394	Premises 8	12/01/2011 13:59	xxxxx is complaining about the premises with regard to noise, urinating, vomit, bad behaviour, litter and general disturbance. Mrs Dean complains about hearing the thumping of the bass, I have advised this would be an EHO issue however, I would make note of this. Since the licence holder has been at the premises, the problems have been constant. Mrs Dean does not have problems during the week it is purely at the weekend.
GE/002073	Premises 23	10/10/2013 11:29	Complainant states that the premises are opening until 2:30am.
GE/002040	Premises 23	27/08/2013 15:05	The complaint is regarding the use of the outside area during the bank holiday weekend. The complainant has provided a picture of patrons utilising the area drinking alcohol from open topped vessels which is prohibited as there is a condition which does not allow drinks to be taken off the premises.
GE/002163	Premises 10	11/04/2014 11:46	xxxxx appeared to have a party which went on until 1am Saturday just gone (5th April). Have you received any TENS for these premises? I can't see any on the licensing module. CPREM Latest time for Alcohol supply is 2300 Mon Sat.

GE/001223	Premises 13	14/06/2010 15:19	Complainant - who would not give contact details - alleges that these premises are trading till around 2:00am on a Friday/Saturday. Premises Licence only permits trading until 1:00 on a Friday and Saturday
GE/001795	Premises 17	06/09/2012 16:24	Complainant alleges premises is to open 1st floor Funtion which is unsafe and unlicensed alterations taken place walls removed and front of building to have letting bedrooms thinks fire service have a notice on building. Also states advertising on Facebook as opening new Function room from sat.22nd September for Otley folk weekend. and nightclub opening while 3am.
GE/001209	Premises 15	03/06/2010 11:04	We are in receipt of a complaint submitted by e-mail regarding patrons taking drinks outside the premises. The Premises Licence does contain a condition that reads 'The external area of the premises will not be used for consumption of alcohol or food at any time on any day.
GE/001896	Premises 15	04/02/2013 10:46	Dear Head of Licensing I am writing to you in regard to xxxxx. I will briefly summarize our complaint. About five years ago I contacted your department regarding the above landlord with regard to his loud music, allowing of alcohol to be consumed outside his premises, the large groups of very vociferous youngsters congregating on the road and the use of our property as a urinal for his customers. We would witness several people on a Friday & Saturday night walk across the road, urinate against my sons bedroom wall and then go back outside his premises to finish off their drinks / cigarettes. Mr George Clark, who I now believe has retired, dealt with the matter along with the local police (who we contacted with regard to the urination) and we were told basically that there was nothing they could do and in effect we would have to put up with the situation. However, last year by chance, we discovered a copy of the landlords licence on-line. This stipulated that he should not have his music audible after
GE/001186	Premises 24	06/05/2010 15:09	Premises advertising promotions that are conflictig with the new mandatory conditions.
GE/001611	Premises 16	14/12/2011 15:25	A complaint about the above named premises not providing drinking water to a paying customer. The customer was force to buy a bottle of water as the bar person refused to get them a glass of water. Apparently there is not tap water available in the bar area and the customer was farced to buy a bottle of water.
GE/001714	Premises 6	31/05/2012 14:38	xxxxx is complaining about noise nuisance caused regularly on a Tuesday night when live music is being played at the Junction. Apparently doors and windows are sometimes open when the music is being played which is clearly audible causing disturbance to nearby residents
GE/001192	Premises 25	14/05/2010 11:45	xxxxx are advertising via their website Sunday to Thursday 23:30 and Friday and Saturday until Midnight. I have checked the website and the details are as they have stated.